

OKLAHOMA HOSPICE & PALLIATIVE CARE ASSOCIATION PRESENTS

OHPCA  CONFERENCE  
NOVEMBER 2ND & 3RD, 2023



Compassionate

HEARTS

*moving forward in excellence*

Navigating quality, regulatory, safety and moral distress while promoting the highest standard of hospice and palliative care. Two days filled with inspiration, education and opportunities to prepare for a future that is both challenging and full of opportunity!





**OnePoint Patient Care is proud to have served Oklahoma hospice patients with reliable and cost-effective same-day medication dispensing and delivery service for over 15 years.**

**We would like to thank our hospice partners throughout the state for their compassionate dedication and commitment to superior service.**



**Email us to learn more:  
[info@oppc.com](mailto:info@oppc.com)**



OKLAHOMA HOSPICE & PALLIATIVE CARE  
ASSOCIATION

## CONFERENCE DETAILS

The Oklahoma Hospice and Palliative Care Association was formed to serve as a resource for all disciplines to learn and exchange ideas regarding quality hospice care. The 2023 - "Compassionate Hearts Moving Forward in Excellence" conference will provide expertise, current resources and best practices for your staff. Anyone seeking to further conversations regarding information presented are encouraged to network after the conference.

### Target Audience

Administrators, Nurses including hospice, home health, hospital, long term care and palliative care, Social Workers, Chaplains, Medical Directors, Physicians, Bereavement, Volunteer Coordinators, Certified Nursing Assistants, and Hospice Support Staff including marketing, pharmacy and billing staff.

### Sponsors

All Sponsors are showcased in our Virtual Program with an active link to their website allowing business relationships to initiate and grow. Depending on the level of sponsorship each vendor will have the opportunity to also be showcased via digital marketing ads running during the conference. Attendees will watch "commercials" during breaks and after each breakout session.

### Objectives

- Discuss hospice compliance and regulatory requirements
- Discuss understanding of current healthcare issues in Oklahoma
- Analyze stress management in turbulent times
- Explore bereavement programs across the nation
- Identify grief issues associated with end-of-life care

This activity has been designed to meet the educational needs of Hospice Executive Directors, Home Care and Hospice Administrators, Registered Nurses from hospice industry, long term care and home health industry, Advanced Nursing Practitioners, Physicians, Pharmacists, Social Workers and Chaplains involved in the care of patients for end-of-life care.

Jointly provided by Medical Education Resources and Oklahoma Hospice and Palliative Care Association.



## Accreditation Statement



JOINTLY ACCREDITED PROVIDER™  
INTERPROFESSIONAL CONTINUING EDUCATION

In support of improving patient care, this activity has been planned and implemented by Medical Education Resources (MER) and Oklahoma Hospice and Palliative Care Association. MER is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

## Interprofessional Continuing Education (IPCE)



IPCE CREDIT™

This activity was planned by and for the healthcare team, and learners will receive 13.75 Interprofessional continuing Education (IPCE) credit for learning and change Thursday Nov. 2 (day 1) is 6.5 hours and Friday Nov. 3 (day 2) is 7.25 hours.

## Physician Credit

All Sponsors are showcased in our Virtual Program with an active link to their website allowing business relationships to initiate and grow. Depending on the level of sponsorship each vendor will have the opportunity to also be showcased via digital marketing ads running during the conference. Attendees will watch “commercials” during breaks and after each breakout session.

## Nursing Credit

Medical Education Resources designates this live activity for a maximum of 13.75 ANCC nursing contact hours. Nurses will be awarded contact hours upon successful completion of the activity.

Medical Education Resources is a provider of continuing nursing education by the California (?) Board of Registered Nursing, Provider #CEP 12299, for 13.75 contact hours.

## Social Work

As a Jointly Accredited Organization, Medical Education Resources is approved to offer social work continuing education by the Association of Social Work Boards (ASWB) Approved Continuing Education (ACE) program. Organizations, not individual courses, are approved under this program. State and provincial regulatory boards have the final authority to determine whether an individual course may be accepted for continuing education credit. Medical Education Resources maintains responsibility for this course. Social workers completing this course receive 13.75 general continuing education credits

## Disclosure of Relevant Financial Relationships

Medical Education Resources ensures balance, independence, objectivity, and scientific rigor in all our educational activities. In accordance with this policy, MER identifies relevant financial relationships with its instructors, content managers, and other individuals who are in a position to control the content of an activity. Reported relevant financial relationships are mitigated by MER to ensure that all scientific research referred to, reported, or used in a CE activity conforms to the generally accepted standards of experimental design, data collection, and analysis. MER is committed to providing learners with high-quality CE activities that promote improvements or quality in health care and not the business interest of an ineligible company.

The faculty have no relevant financial relationships with ineligible companies.

The planners from MER and Oklahoma Hospice and Palliative Care Association have no relevant financial relationships with ineligible companies.

## Disclaimer

The content and views presented in this educational activity are those of the authors and do not necessarily reflect those of Medical Education Resources and Miller Hospice. The authors have disclosed if there is any discussion of published and/or investigational uses of agents that are not indicated by the FDA in their presentations. Before prescribing any medicine, primary references and full prescribing information should be consulted. Any procedures, medications, or other courses of diagnosis or treatment discussed or suggested in this activity should not be used by clinicians without evaluation of their patient's conditions and possible contraindications on dangers in use, review of any applicable manufacturer's product information, and comparison with recommendations of other authorities. The information presented in this activity is not meant to serve as a guideline for patient management

Instructions for receiving credit will be provided.





## Jonathan Fanning

Corporate Energy Expert

Jonathan Fanning is an entrepreneur, parent, leadership development expert, and internationally acclaimed speaker. He has written several books, including *Who are you BECOMING?*, *Creativity Unleashed!* and *I Once Was Lost*. Jonathan was voted best speaker at a TEDx Conference and has inspired and challenged audiences with his message in 49 states and on 3 continents.

After a traumatic car accident provided a much-needed wake-up call, Jonathan knew he needed to make some serious changes. Since then, he's shared his gift of combining story-telling, humor, emotion, and tough questions to help audiences discover practical game-changers for their work and lives. Audiences include Churches across the country, Schools, Parenting Groups, Alvin Ailey, the American Hospital Association, Mars Chocolate, Mercedes-Benz, McDonald's, all branches of the US Military and the Fire Department of New York.

Jonathan Fanning has also built several successful businesses, including a national children's fitness franchise and Entrepreneur Adventure, designed to help young people truly experience the emotions, challenges, freedoms, and responsibilities of business start-up and ownership.

### KEYNOTE PRESENTATION:

**Day 1 - 09:00 - 10:00**

#### Sequoyah II, III

*"Who are you BECOMING?  
The Missing Ingredient in  
Building Clarity, Courage,  
Connection, and Impact"*



#### Break Out Session 1

**Day 2 - 10:15 - 11:15**

#### Sequoyah V

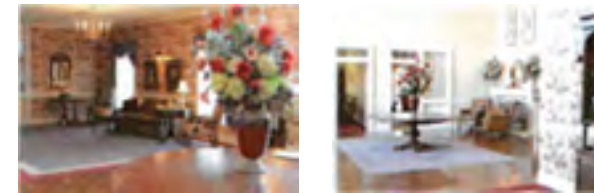
*"Creativity Unleashed! 5 Habits  
of World-Class Innovators"*



**A Tradition of Strength and Care Since 1932"**



Among the many benefits of choosing Moore's Fitzgerald are:



The Moore family opened their first funeral home at 14th and Peoria in 1932. Since then, Moore's has grown and expanded to become the largest funeral provider in Oklahoma. With the addition of the two Fitzgerald's locations in 2011, Moore's has a total of six locations and served more than 1,150 families last year. Now operated by third and fourth generation Moore family members, Moore/Fitzgerald continues to provide the highest quality service, and to carry on the tradition of **"Our Family Serving Yours."**

- Six Convenient Locations
- Direct Access to Calvary and Memorial Park Cemeteries
- Experienced, dedicated and professional staff, most of whom have been with Moore/Fitzgerald for over 10 years
- Prompt 24-Hour Service
- On-Site crematory, offering a wide range of options, including visitation and memorial service. "Your loved one never leaves our care."
- Strong Community Involvement
- Service Expertise With All Faiths
- After-Care Program
- High Family Satisfaction Levels
- Members of OGR, OFDA, NFDA, ICCFA and A++ Rating with BBB
- Active Funeral Pre-Arrangement Program for those who want to plan their own memorialization, which locks in today's prices while providing peace of mind for both the individual and his/her family.
- A Trusted Name for Over 80 years. You can be confident that we will be here when you need us.



**Moore Funeral Homes and Crematory and Fitzgerald Funeral Service**  
*Extraordinary Service At A Fair and Affordable Price*  
Call Us at (918) 663-2233 for a tour of our facilities and a free consultation.

[www.moorefuneral.com](http://www.moorefuneral.com)





## Dr. Timothy G. Ihrig

MD

Dr. Ihrig is an internationally recognized expert in palliative and hospice medicine known for combining clinical and administrative experience to create health and social care systems that reliably deliver high-value outcomes in a financially sustainable manner for seriously ill populations.

He is the CEO of Ihrig MD & Associates. He founded and leads the Inflection Period Coalition - a consortium of providers, scientists and scholars developing allied health / medical curriculum and working to identify biologic markers that correlate with physiologic capacity to better serve individuals in the last chapter of their lives based on need and what is sacred to each.

He is the former Chief Medical Officer for Crossroads Hospice and Palliative Care, the seventh largest community and home-based hospice organization in the U.S., and Medical Director of Palliative Medicine / Hospice and member of the Board of Managers at the Trinity Regional Medical Center (TRMC) and Iowa Methodist Medical System of the Unity Point Health Health System.

His featured TED talk has been viewed more than 1.5 million times and National Public Radio's, "All Things Considered" featured him in a story on the development and transformative nature of his philosophy of care. He is the co-author of Palliative Care and Symptom Management, and is featured in The Art of Healthcare Innovation:

Interviews and Industry Insights from 35 Game-Changing Pioneers. Other interests include sexuality at the end of life and sustainable end-of-life care in non-industrialized countries. He is the former medical director of Empower Tanzania Inc.

**BREAK OUT SESSION I**  
**Day 1 - 01:15 - 02:15**

**Rm. Sequoyah I**

*"Last Resort: Acute Sedation of Agitated Hospice Patients."*

## Dr. John A. Mulder

MD, FAAHPM, HMDC

Dr. John Mulder currently serves as the Executive Director for Trillium Institute, Chief Medical Consultant for Hospice and Palliative Care for Holland Home, and the Medical Director of Palliative Care for University of Michigan Health-West in Grand Rapids, MI. John has an appointment as Associate Professor in the Department of Family Medicine at Michigan State University College of Human Medicine where he serves as the Director of the Division of Palliative Medicine and Associate Chair of Communication and Engagement for the Department of Family Medicine. He is currently the Director of the Trinity Health Grand Rapids Hospice and Palliative Medicine Fellowship Program. Board certified in Family Medicine with CAQ in Hospice and Palliative Medicine (ABMS) and a Fellow of the American Academy of Hospice and Palliative Medicine, John holds additional certification with the Hospice Medical Director Certification Board. He is a frequent speaker on end of life, ethics, and palliative issues. He additionally serves as a member of the Board of Directors of the Michigan Homecare and Association of Michigan and has chaired the Ethics Committees at University of Michigan Health-West and Spectrum Hospitals in Grand Rapids. He previously served on the Michigan Advisory Committee on Pain and Symptom Management, has testified in front of the US House of Representatives during deliberations related to the opioid crisis, and has consulted with the US Senate Finance Committee. He was also honored as the recipient of the 2019 Palliative Medicine Community Leadership Award by the American Academy of Hospice and Palliative Medicine.

John's scope of service has extended internationally, having traveled extensively to limited access and third world countries to participate in medical relief and development activities. In his leisure time, John is involved in musical pursuits, performing as a singer/songwriter in the folk genre. He has recorded several albums. John is married to Lisa, a special education teacher; they are proud to claim eight children and eleven grandchildren.



**LUNCH / MEETING**  
**Day 2 - 11:30 - 1:00**

**Rm. Sequoyah II, III**

*"Navigating The Uncertainty of End of Life Care"*

**BREAK OUT SESSION I**  
**Day 1 - 10:15 - 11:15**

**Sequoyah I**

**Dr. Ihrig, Dr. Mulder, Dr. Nelson**  
*"The Inflection Period in Advanced Illness"*





## Dr. Jeffery Nelson

MD, Medical Director of Regional One Health's Palliative Care Program

Jeff Nelson, MD is board-certified in Family Medicine and Hospice & Palliative Medicine. He earned his medical degree at Chicago Medical School of Rosalind Franklin University of Medicine and Science and completed his residency and fellowship at University of Tennessee Health Science Center.

Dr. Nelson is dedicated to establishing comprehensive, interdisciplinary palliative care services across the care continuum and ensuring patients have the support and comfort they need as they live with serious illness or injury.

### BREAK OUT SESSION 1

Day 1 - 10:15 - 11:15

#### Sequoyah I

Dr. Ihrig, Dr. Mulder,

Dr. Nelson

*"The Inflection Period in Advanced Illness"*



2431 E. 61st St. Suite 450, Tulsa OK 74136  
PH: (888) 901-2092 / FX:(888) 901-9286

PDCRx remains the most customizable Hospice PBM solution to provide every hospice with the services they truly need.

[www.PDCRx.com](http://www.PDCRx.com)

[info@pdcrx.com](mailto:info@pdcrx.com)

## Danny Mack

MDiv., CDP

Prepare to be impressed by the remarkable expertise and profound abilities of Danny Mack, a true luminary in the field. With over three decades of professional experience in the hospice community, Danny is currently the esteemed Director of Spiritual Care at Christian Care Communities and Services. His profound insights and unwavering dedication have earned him a national reputation as a conference and keynote speaker.

Danny's exceptional talents extend beyond his professional achievements. As the author of the critically acclaimed book "If Grief is a Game These are the Rules," he offers invaluable wisdom that touches the hearts of countless readers. Beyond his literary accomplishments, Danny's speaking engagements captivate audiences with their inspiring blend of insight, humor, and boundless creativity.

Danny's impact reaches far beyond the stage and the written word. His influential role on the board of the Texas New Mexico Hospice Organization showcases his commitment to advancing the field and making a difference in the lives of others. Additionally, he played a pivotal role in the establishment of Sharing Life Community Outreach, an organization dedicated to serving one million people annually who face poverty.

With credentials that span from hospice chaplain to happy-o-lo-gist, philosopher, theologian, and even rock n roll expert, Danny Mack embodies a rare combination of knowledge, compassion, and innovation. Prepare to be inspired and enlightened as you witness the extraordinary depth and breadth of his expertise.



### BREAK OUT SESSION 2

Day 1 - 10:15 - 11:15

#### Sequoyah V

*"The Happiness Hospice Hypothesis"*



### BREAK OUT SESSION 2

Day 1 - 02:30 - 03:30

#### Deer II

*"Unleashing Your Superpower To Improve Patient Care"*







## Judi Lund Person

BA, MPH, CHC

Judi serves as the Senior Advisor to the National Hospice and Palliative Care Organization for hospice payment policy, Part D, survey and certification, contractor management, and program integrity functions. She has been involved in the implementation of the HOSPICE Act with CMS, including surveyor training, enforcement remedies, and the hospice special focus program. She also represents hospice and palliative care with the Medicare Administrative Contractors (MACs) addressing confusion about attending physicians and hospice payment policy issues. She was a member of the advocacy group that lobbied for the passage of the Medicare Hospice Benefit in Congress, prepared recommendations for the original conditions of participation, and participated in the Negotiated Rulemaking for the hospice wage index.

Judi graduated with honors from the University of North Carolina at Greensboro with a degree in Sociology and has a Masters in Public Health from the University of North Carolina at Chapel Hill. She holds a Certification in Healthcare Compliance.

## Dawn-Lovett-Whitney


R.N / Administrative Programs Manager

Dawn Lovett-Whitney is a registered nurse who began her nursing career as an ICU nurse before finding her passion as a hospice nurse. She was a home health nurse for a short period before finding her second calling at Oklahoma State Department of Health where she initially surveyed hospice, home health, and hospital program areas. She has served as a subject matter expert as Administrative Programs Manager for Home Services, comprised of home health, hospice and ESRD since February 2019


## Dr. Bradford Stephens

Graduated from Oklahoma University School of Medicine in 1992  
Two years of Surgery Residency then finished Internal Medicine Residency in Columbia, SC  
Board Certified in Internal Medicine.  
Hospitalist, Private Practice, Hospice Director and Directory of Drug Treatment Center in Miami OK



  
**BREAK OUT SESSION 2**  
**Day 1 - 01:15 - 02:15**  
**Sequoyah V**  
*"Regulatory & Survey Hot Topics:  
Find Out What is Trending"*

  
**BREAK OUT SESSION 1**  
**Day 1 - 02:30 - 03:30**  
**Sequoyah I**  
*"Opiate Drug Use During Hospice"*

**LUNCH/JUDI LUND**  
**Day 1 - 11:30 - 01:00**  
**Sequoyah II, III**  
*"Hospice Regulatory Hot Topics"*  


**better<sup>RX</sup>**







## Hollie Glover

MA, LPC, NCC

Hollie Glover, is a Licensed Professional Counselor, who works for the James L. West Center for Dementia Care in Fort Worth. She is the Director of Education and Family Support Services. She facilitates the center's family support groups and is involved in many of the numerous education services provided by the center.

Hollie is a Dementia Care Specialist and Certified Grief Counseling Specialist. She has over thirty years of experience in education and working with people of all ages. She has degrees from Southwestern Oklahoma State University, Sam Houston State University, and Dallas Baptist University. She also attended Southwestern Theological Seminary to obtain hours in theology. Hollie has been recognized as a national and statewide speaker on topics such as Dementia, Hospice, Grief, Loss, and Bereavement as well as Professional and Caregiver Stress. One of the highlights of her career includes getting to meet and speak before First Lady Rosalynn Carter and Senator Elizabeth Dole. She has also written a therapy to be used with patients at the end of life, that focuses on the individual needs of the person and their family.

Her passion is educating the public and helping families who have a loved one diagnosed with dementia.

Hollie is married and has one daughter who is following in her footsteps. Joanna graduated from the University of Texas at Arlington in August of 2020 with her Master's degree in Social Work, specializing in hospice care.

### BREAK OUT SESSION I

Day 1 - 03:30 - 4:30

#### Sequoyah V

*"Best Practices for Serving Those with Dementia and Their Families"*



WWW.CARESOURCEOK.COM  
OKC: 405.948.2822  
TULSA: 918.250.7051

**TO CARE FOR  
THOSE WHO ONCE  
CARED FOR US IS  
ONE OF LIFE'S  
HIGHEST HONORS.**



*Proudly Oklahoma Family  
Owned & Operated DME  
for Over 27 Years!*



**WE ARE PROUD TO  
PARTNER WITH THE  
OKLAHOMA HOSPICE  
& PALLIATIVE CARE  
ASSOCIATION!**



## Rev. Deacon Kevin Sartorius



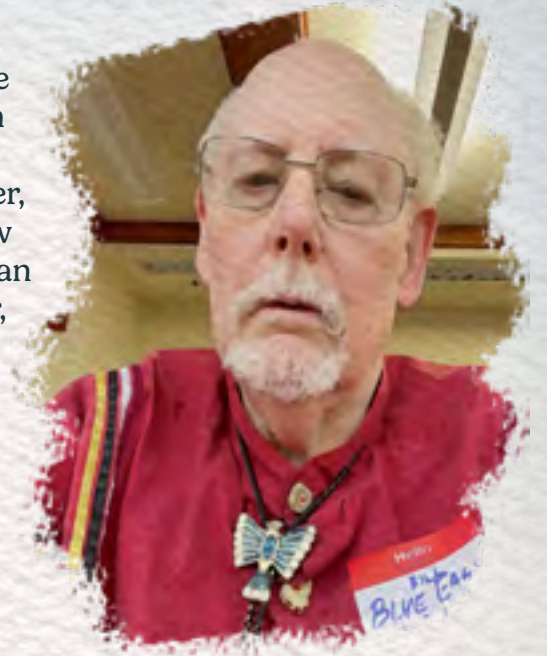
Ordained a Deacon in 2011, Kevin Sartorius has been serving at Catholic Charities Tulsa for over Eighteen years. An innovator with a tireless, "can-do" spirit, Kevin has led CC Tulsa to become an incredible force for good to those in need throughout their thirty-one county Diocese. He also currently serves on the CCUSA Executive Committee for the Council of Diocesan Directors.

Deacon Kevin has a degree in Political Science from Oklahoma State University with a Certificate in International Relations, and a Certificate in Catholic Social Teaching from Catholic University of America.

With his wife, Jennifer, Deacon Kevin has seven children, the youngest being 9 years old and their oldest has recently made her first profession of vows in the Carmelite Order and aspires to spend her life in prayer for the world. Dcn. Kevin's family lives and home schools on 20 acres surrounded by other Catholic families who share the same goal for a simpler way of life and eternal happiness.

## Rev. Dr. Bill "Blue Eagle" McCutchen

M.Div., D.Min., Chickasaw



Rev. Dr. William N. (Bill) BE McCutchen is a Citizen of the Chickasaw Nation. Bill was ordained and has standing in the Christian Church (Disciples of Christ) serving over the last 49 years in a variety of ministries (youth minister, local church pastor, regional staff, hospital chaplain, new church planter, and Native American Spirituality). He is an experienced business owner, substance abuse counselor, & former prison chaplain in the Florida Department of Corrections. He was one of two senior-chaplains to form the nation's first faith and character-based prison. Blue Eagle was recognized by the Council for American Indian Ministry of the United Church of Christ for the enhancement and enrichment of American Indian Ministry.

Since 2005, Blue Eagle has advocated for indigenous justice in the church. Since retirement in about 2014, He has been working with Yakama Christian Mission to provide education about the Christian Doctrine of Discovery via several annual Winter Talks. He worked with the YCM Council to pass a General Assembly resolution to repudiate the Doctrine of Discovery in 2017.

Through his volunteer ministry, Blue Eagle Wellbriety Ministries, he has been a volunteer Native American spirituality leader at Rose Rock Recovery Center in Vinita, OK, Eddie Warrior Correctional Center in Taft, OK and Grand Nation, Inc. in Vinita, OK. Blue Eagle was a certified Firestarter (facilitator) with White Bison, Inc. He has been certified as a trainer with White Bison, Inc. for Mending Broken Hearts (Intergenerational Trauma). He has volunteered with Disciples Justice Action Network, and Disciples for Public Presence. He has gone to Standing Rock to support the water protectors as well as rallies in Tulsa, OK, & Washington DC.

His wife, Rev. Marty Stone McCutchen, died in 2022 after which Blue Eagle moved into Assisted Living, first in Broken Arrow, OK and currently in Tulsa, OK.



**BREAK OUT SESSION 2**

**Day 1 - 03:30 - 04:30**

**Sequoyah I**

*"Multi-Faith Views in Spiritual Care: Panel Discussion of Unique Faith Traditions"*



**BREAK OUT SESSION 2**

**Day 1 - 03:30 - 04:30**

**Sequoyah I**

*"Multi-Faith Views in Spiritual Care: Panel Discussion of Unique Faith Traditions"*





## Pastor Scott Gordon

Scott L. Gordon was born in Sapulpa, Oklahoma, and is a proud graduate of Sand Springs Public Schools. He continued his education at Tulsa Vo-Tech and Oklahoma Junior College before pursuing his passion for faith-based studies. Scott attended Rhema Correspondence Bible School, earning a diploma, and later went on to complete his Associate Degree in Biblical Studies at Oklahoma School of Religion Langston. He furthered his education with a Bachelor of Arts in Pastoral Ministries and a Master of Arts in Christian Education. Scott is happily married to Kristi (Rider/Blalock) Gordon, and together they are the loving parents of Brandon and Taylor. As a dedicated servant of God, Scott was licensed and ordained by the late Reverend Ervin Ruth. Prior to becoming a pastor, he held the position of Youth Minister for five years under Reverend Ruth's guidance.

On February 8, 2002, Scott was called to lead Calvary Baptist Church, where he currently serves as pastor. Beliefs and Work: Pastor Scott L. Gordon firmly believes that the church is a hospital for the soul, offering spiritual, mental, financial, and physical healing through God's divine power. Alongside his pastoral duties, Scott has embarked on missionary work in various third world countries, including Nicaragua, Ghana, Nairobi Kenya, Dominican Republic, and London.

For the past 17 years, he has also served as a Hospice chaplain, providing comfort and support to those nearing the end of their lives. Scott is an active member of the National Baptist State Convention Inc. USA, Southern Baptist and Full Gospel Baptist denominations, and One Church One Child organization. Scott has contributed significantly to his community, serving as a board member for various organizations. He has been involved with the Creek County Literacy Program, Big Brothers and Big Sisters of Oklahoma, Sapulpa Minister Alliance (past President), Tulsa Christian Together (past President), and the Canaan District Baptist Association. He has also served on the boards of the Terence Crutcher Foundation, Manna Mission (Ghana), International Fellowship of Christian Businessmen, T. Oscar Chappelle Oklahoma School of Religion, and Camp Loughridge. Additionally, Scott has been engaged in prison ministry, volunteering in schools and nursing homes, and running his own tree and lawn service. Scott's dedication to making a positive impact extends beyond his pastoral work. He is the President of Scott L Gordon Ministries and an accomplished author with two published books. Furthermore, Scott delivers a weekly television broadcast on WWHB.

Pastor Scott L. Gordon's extensive experience, continuous pursuit of knowledge, and unwavering commitment to serving others make him an invaluable asset to his church and community. He exemplifies the principles of faith, compassion, and leadership in his various roles, and his tireless efforts towards making a difference are undeniable.



## Rabbi Michael Weinstein


Senior Rabbi

Rabbi Michael Weinstein assumed the role of Senior Rabbi of Temple Israel in July of 2018, when he moved to Tulsa with his family to start their new life. Born and raised in Cincinnati, Rabbi Weinstein earned his undergraduate degree in Philosophy, with a focus in Jewish Studies, from the University of Cincinnati. He continued his studies at Xavier University, completing a Master of Arts in Christian Theology, before entering the Rabbinical School at the Hebrew Union College-Jewish Institute of Religion, where he achieved a second Master of Arts, in Hebrew Letters. Michael was ordained as Rabbi in 2010.

Rabbi Weinstein has served congregations in the greater Boston, Atlanta, and Washington DC communities, in addition to spending time working in the Jewish Day School and Jewish Federation environments. Rabbi's professional interests are relationship based, in the areas of community organizing, engagement, and creating a welcoming community.

Since ordination, Rabbi Weinstein has studied Professional Fundraising at Boston University, and achieved a Certificate in Nonprofit Management from Duke University. He is a trained Interim Rabbi from the Central Conference of American Rabbis and the Interim Ministry Network. He is also an Accredited Police Chaplain with the International Conference of Police Chaplains. In his spare time, Rabbi Weinstein volunteers as part of the Tulsa Police Chaplain Corps.

Outside the synagogue, Rabbi Weinstein enjoys spending his time with his family. Laurie, his wife, is an accomplished Cantor, also serving Temple Israel, while their son, Mose, is enamored with all things trains-related. Michael enjoys the classics-- classic cars, music, movies, and motorcycles. Never one to pass up a good burger and a beer, he would be happy to join you for a cup of coffee and conversation!

  
**BREAK OUT SESSION 2**  
**Day 1 - 03:30 - 04:30**  
**Sequoyah I**  
*"Multi-Faith Views in Spiritual Care: Panel Discussion of Unique Faith Traditions"*



## Luke C. Martin

### OHPCA Lobbyist

Luke Martin attended Oklahoma State University where he earned a B.S. in Business Administration. He began his career with five years on the staff of Oklahoma Governor Brad Henry, serving as a personal assistant, cabinet liaison, and deputy legislative liaison. During this time, Luke worked on a variety of issues including education, early childhood development, economic development, and public safety.

In 2009, Luke became an associate with Oklahoma Political Strategies and The Capital Group. As an associate with OPS, a campaign management firm, Luke managed numerous campaigns including statewide races, ballot initiatives, municipal elections, and legislative races. As an associate with The Capital Group, Luke lobbied for a number of issues and clients including healthcare, energy, and higher education.

In 2010, Luke established his own lobbying and consulting firm - Capital Plus. Capital Plus, a government relations consulting firm, specializes in legislative strategy and aiding clients in understanding the complexities of legislation and political realities. Luke assists in developing legislative strategies and effectively advocates legislators on behalf of clients.

Luke is married to Kylie, they have three sons, Gamble, Oxley, and Grady, and live in Choctaw.

  
**LEGISLATIVE UPDATE**  
**Day 1 - 5:00 - 6:00**  
**Bear Room**  
**Luke C. Martin & Chad Caldwell**  
*"Network Reception"*

## Chad Caldwell

### Representative

Chad Caldwell grew up in Colorado but has called Enid, OK, home since 2005, as his wife, Hallie, is an Enid native.

Caldwell ran for office because he wants the best for his three children - boy/girl twins and a younger daughter. He believes for them to have the best chance at success, they need to live in a state that is financially secure with traditional family values.

In addition to his role as a state representative, Caldwell has served as the Executive Director of Hospice Circle of Love since 2009. Prior to that, he worked with the University of Oklahoma Athletic Department, Garth Brooks Teammates for Kids Foundation, and Frantz Insurance Agency. Caldwell is active in the community and has served as an honorary wing commander at Vance Air Force Base in Enid as well as on the board of directors for several state and local nonprofit organizations.

Caldwell currently serves on the Southern Regional Education Board (SREB), a position he was first appointed to in 2016. He has been named an Emerging Leader by the State Legislative Leadership Foundation, a Henry Tolls Leadership Fellow by the Council of State Governments, an Early Learning Fellow by the National Conference of State Legislatures, and was selected for the Center for the Advancement of Leadership Skills for the Southern Legislative Conference of the Council of State Governments.

Caldwell attended both undergraduate and graduate school at the University of Oklahoma in Norman, OK.

Caldwell and his wife, Hallie, have been married since 2001. The family attends church at Sojourn Enid.





## Chaplain Brian Warfield

Rev. Dr. Brian Warfield is the System Manager of Pastoral Care at INTEGRIS Health. He has degrees from Oklahoma Baptist University, Princeton Theology Seminary, and George W. Truett Seminary at Baylor University. His passion is to partner with people along their spiritual journey. He is married with 4 wonderful boys. Brian founded the Joe Warfield Memorial Foundation in 2021 to raise awareness around distracted driving. He loves running and playing guitar.

Chaplains Bob Willis and Brian Warfield will bless the hands of caregivers through a special ritual and offer a reflection.




## Bob Willis

Bob Willis served as a Baptist minister for 18 years, a hospice Bereavement Coordinator for 17 years. As an accomplished sculptor, he often blends sculpting into his presentations.

He continues to provide grief support, facilitates grief support groups for the community, and is a frequent speaker on grief, loss, and caregiver issues. He is the author of "A Guide For Grievors" (2017), "MOURNING MOMENTS" (2022), and "The MOURNING JOURNAL" (2023). Since July of 2020, Bob has written a daily Facebook article entitled "A MOURNING MOMENT" to provide support for the brokenhearted.

Bob and his wife, Lynn, reside in Edmond, OK. They have been married 54 years. They have 2 grown children, 8 grandchildren, and 4 great-grandchildren.



  
**Day 2 - 08:00 - 08:45**  
**Sequoyah I**  
*"Blessing of the Hands Reflection"*



**Day 2 - 08:00 - 08:45**  
**Sequoyah I**  
*"Blessing of the Hands Reflection"*  
  
**BREAK OUT SESSION 2**  
**Day 2 - 03:30 - 04:30**  
**Bear Room**  
*"Grief & The Hospice Heart"*



# Thursday November 2, 2023

| TIME / ROOM  | PRESENTER   | DISCIPLINE      | PRESENTATION   |
|--|---|-----------------|--|
| 9:00-10:00<br>Sequoyah II, III                                       | Jonathan Fanning  | Opening Keynote | "Who are you BECOMING?" The Missing Ingredient in Building Clarity, Courage, Connection, and Impact" |
| 10:15-11:15<br>Sequoyah I<br>Break-Out Session 1                     | Dr. Ihrig, Dr. Mulder,<br>Dr. Nelson                                    | Clinical        | The Inflection Period in Advanced Illness"   |
| 10:15-11:15<br>Rm. Sequoyah V<br>Break-Out Session 2                 | Danny Mack, MDiv.,<br>CDP   | General         | "The Happiness Hospice Hypothesis"   |
| 11:30-1:00<br>Sequoyah II, III                                       | 11:30-1:00 Lunch/<br>Judi Lund Person                                   |                 | "Hospice Regulatory Hot Topics"  |
| 1:15-2:15<br>Sequoyah I<br>Break-Out Session 1                       | Dr. Timothy Ihrig   | Clinical        | "Last Resort: Acute Sedation of Agitated Hospice Patients"   |
| 1:15-2:15<br>Sequoyah V<br>Break-Out Session 2                       | Dawn-Lovett-Whitney , R.N.  | Regulatory      | "Regulatory & Survey Hot Topics: Find Out What is Trending"  |
| 2:30-3:30<br>Sequoyah I<br>Break-Out Session 1                       | Dr. Bradford Stephens   | Clinical        | "Opiate Drug Use During Hospice"   |
| 2:30-3:30<br>Deer 2<br>Break-Out Session 2                           | Danny Mack MDiv.,<br>CDP  | General         | "Unleashing Your Super Power to Improve Patient Care"  |
| 3:30-4:30<br>Sequoyah IV<br>Break-Out Session 1                      | Hollie Glover, MA,<br>LPC, NCC  | Clinical        | "Best Practices for Serving Those with Dementia and Their Families"                                  |
| 3:30-4:30<br>Sequoyah I<br>Break-Out Session 2                       | Spiritual Panel   | Chaplain        | "Multi-faith Views in Spiritual Care: Panel Discussion of Unique Faith Traditions"                   |
| 5:00-6:00<br>Bear Room<br>Legislative Update<br>Networking Reception | Luke C. Martin,<br>OHPCA Lobbyist<br>& Chad Caldwell,<br>Representative | Legislative     | Cash Bar   |

# Friday November 3, 2023

| TIME / ROOM  | PRESENTER  | DISCIPLINE                              | PRESENTATION  |
|--|--|---|---|
| 08:00-08:45<br>Sequoyah I  | Chaplain Brian<br>Warfield & Bob Willis            | General                                 | "Blessing of the Hands Reflection"  |
| 9:00-10:00<br>Sequoyah II, III                                     | Jan McInnis  | Opening Keynote                         | "Finding the Funny in Change"   |
| 10:15-11:15<br>Sequoyah IV<br>Break-Out Session 1                  | Johnathan Fanning                                  | General                                 | "Creativity Unleashed! 5 Habits of World-Class Innovators"                                      |
| 10:15-11:15<br>Sequoyah I<br>Break-Out Session 2                   | Derrick Pemberton,<br>MS-Bioethics, BSN,<br>HEC-C  | Ethics                                  | "The Last Dose: Sorting Through the Discomfort of Symptom Management at the End of Life"        |
| 11:30-1:00<br>Sequoyah II, III                                     | Lunch/Dr. Mulder/<br>Meeting                       | Clinical                                | "Navigating Uncertainty in End-of-Life Care"  |
| 1:15-2:15<br>Sequoyah I<br>Break-Out Session 1                     | Jan McInnis  | General                                 | "Bouncing Back: Handling Setbacks Like a Comedian"  |
| 1:15-2:15<br>Sequoyah IV<br>Break-Out Session 2<br>Palmetto Part 1 | Charles Canaan &<br>Marlene Frierson               | Regulatory                              | "Medicare Hospice: What to See in 2023" Part 1  |
| 1:15-2:15<br>Deer I<br>Break-Out Session 3                         | Ginger Veal  | Volunteers                              | "Compliant Volunteer Programs Through Recruitment & Engagement Post-Pandemic"                   |
| 2:30-3:30<br>Sequoyah IV<br>Break-Out Session 1<br>Palmetto Part 2 | Charles Canaan &<br>Marlene Frierson               | Regulatory                              | "Medicare Hospice: What to See in 2023" Part 2  |
| 2:30-3:30<br>Bear Room<br>Break-Out Session 2                      | Frances Highsmith<br>MSW, LCSW                     | Bereavement<br>Chaplain/<br>Social Work | "Early Engagement in Bereavement Care: Supporting Grieving Patients & Families"                 |
| 3:30-4:30<br>Sequoyah I<br>Break-Out Session 1                     | Dr. Christine Bridges<br>& Rev. Kate Pyle,<br>MDiv | Clinical                                | "More than the Sum of It's Parts: Getting the Most From Your Palliative Interdisciplinary Team" |
| 3:30-4:30<br>Bear Room<br>Break-Out Session 2                      | Bob Willis   | Bereavement                             | "Grief and the Hospice Heart"   |





## Jan McInnis

Jan McInnis, has written for Jay Leno's Tonight Show monologue as well as many other people, places and groups - radio, TV, syndicated cartoon strips, guests on the Jerry Springer show (her parents are proud!). For the past 25+ years she's traveled the country as a keynote speaker, and comedian sharing her unique and practical tips on how to use humor in business (yes it's a business skill!).

Jan has spoken to thousands of organizations from the Federal Reserve Banks to the Mayo Clinic. She is author of two books: "Finding The Funny Fast," and "Convention Comedian," and has been heard on hundreds of radio stations. Jan was also featured in the Wall Street Journal, The Washington Post, and the Huffington Post for her clean comedy.

**OPENING KEYNOTE**  
**Day 1 - 09:00 - 10:00**  
**Sequoyah II, III**  
*"Finding the Funny in Change"*

**BREAKOUT SESSION I**  
**Day 2 - 01:15 - 02:15**  
**Sequoyah I**  
*"Bouncing Back: Handling Setbacks Like a Comedian"*



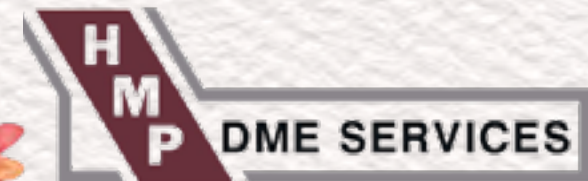
## Derrick Pemberton

MS-Bioethics, BSN, HEC-C

Derrick is the system manager of clinical ethics for INTEGRIS Health. He earned his BSN from the Northwestern Oklahoma State University school of nursing. He has been a nurse since 2005.

He was a COVID nurse and nursing supervisor during the height of the pandemic. His passion for clinical ethics was stoked at INTEGRIS Health through ethics committee involvement. Derrick is a nationally certified healthcare ethics consultant. He obtained his Master of Science in Bioethics degree from Albany Medical College in New York. He has published in and reviewed for peer-reviewed journals.

His passion is to help INTEGRIS Health become the most trustworthy name in healthcare as we strive toward ethical excellence across disciplines, throughout the organization, and throughout each patient's experience.



**BREAKOUT SESSION 2**  
**Day 2 - 10:15 - 11:15**  
**Sequoyah I**  
*"The Last Dose: Sorting Through the Discomfort of Symptom Management at the End of Life"*







## Charles Canaan

MPH, BSN, RN, CCA, CPC

Charles Canaan has over 30 years of diverse nursing experience in a variety of healthcare settings, to include inpatient, outpatient, home and organizational settings.

His education includes a Bachelor of Science Degree in Nursing from Old Dominion University in Norfolk, Virginia, a Master of Public Health Degree in Health Promotion and Education and a Graduate Studies Certificate in Alcohol and Drug Studies from the University of South Carolina, and a Coding for Health Care Professionals Certificate from Trident Technical College. He reviews medical utilization data and trends.

He currently provides education and consultation to Medicare Part A and Part B providers with learning needs.

**BREAK OUT SESSION 2**  
**Day 2 - 01:15 - 02:15**  
**Sequoyah V**

**PALMETTO PART 1**  
*"Medicare Hospice:  
What To See in 2023"*



**BREAK OUT SESSION 1**  
**Day 2 - 02:30 - 3:30**  
**Sequoyah V**

**PALMETTO PART 2**  
*"Medicare Hospice:  
What To See in 2023"*

## Marlene Frierson

Marlene Frierson has 20+ years of Medicare experience and over 15 years of Medicare enrollment experience. She has served in outreach and education, managed financial staff and other resources.

In previous positions, Ms. Frierson has participated with educating regional and state provider associations, referral sources, physicians, discharge planners, suppliers and Medicare beneficiaries. She has worked in Medicare Hearings and Appeals for the formerly known National Supplier Clearinghouse (NSC) contract and also has experience with the Competitive Bidding Demonstration and Part A Provider Enrollment Unit.

Ms. Frierson is currently a member of Palmetto GBA's Provider Outreach & Education department as a Provider Relations Representative for Home Health & Hospice.



**BREAK OUT SESSION 2**  
**Day 2 - 01:15 - 02:15**  
**Sequoyah V**

**PALMETTO PART 1**  
*"Medicare Hospice:  
What To See in 2023"*



**BREAK OUT SESSION 1**  
**Day 2 - 02:30 - 3:30**  
**Sequoyah V**

**PALMETTO PART 2**  
*"Medicare Hospice:  
What To See in 2023"*



**WISE  
HOSPICE  
OPTIONS**



## Ginger L. Veal

CVA

Ginger Veal has worked in hospice volunteer management for the past 20 years, serving in both the non-profit and for-profit hospice arenas. She currently serves as the Volunteer Program Manager for Oklahoma, Texas, and Louisiana, with Elara Caring - Hospice. Ginger holds a Bachelor's Degree in Business Management with emphasis in Organizational Behavior/Design and she earned her Certification in Volunteer Administration (CVA) in 2011. Ginger is active in mentoring hospice volunteer managers at both the state and national levels and serves on the national level as a member of the NHPCO Volunteer Management Steering Committee. Ginger currently facilitates the OHPCA Quarterly Volunteer Coordinators Meeting and facilitates the OHPCA Hospice-Veteran Partnership. Prior to her work in hospice volunteer management, Ginger served as a volunteer on the Board of Directors for the Wichita Mountains Division of the March of Dimes, on local PTA boards, on the Oklahoma State PTA Council Board of Directors, as well as multiple terms as the Chairman of the Lawton/Fort Sill Junior Leadership Lawton Board of Directors. Ginger is a graduate of Leadership Lawton/Fort Sill Class VIII and received the distinguished Reuben Brown Leadership Award in 1998. Ginger also received the OHPCA President's Award in 2014. Ginger serves as an Opus Peace Ambassador and is a member of the Opus Peace Board of Directors, currently serving as the Secretary.

Ginger has been married to the love of her life, John Veal, for the past 48 years. They have 2 children; Tiffani, a Computer Science, Robotics & Engineering Teacher at Metro-Tech STEM Academy in OKC, and John, a Certified Fitness Instructor, Certified Personal Trainer, and Wellness Director at the Lawton YMCA. They enjoy their 4 grandchildren, Colin, Brooklyn, Kenyon, and Gracie. John and Ginger have made Lawton their home for the past 32 years, after John's career as a Soldier serving in the U. S. Army Finance Corp.

## Frances Lowe Highsmith

MSW, LCSW

Frances graduated Summa cum Laude from Oral Roberts University in 2016 with a Bachelor's degree in Social Work. In her final year at ORU, she was recognized for outstanding completion of the Senior Thesis research paper. Her senior practicum placement was with OKDHS child Welfare. From 2016-2018, she served as a Child Welfare Specialist at OKDHS, working with adolescents, young children, and their families. Frances then returned to the University of Oklahoma - Tulsa and obtained a Master's degree in Social Work in the spring of 2019, completing a concentration practicum at Miller Hospice. While at OU, she was presented with the Outstanding Advanced Standing Student Award in April 2019. Frances has since been with Miller as a social worker, and recently transitioned into the role of Bereavement Coordinator in June 2023. She lives in Tulsa with her husband Hunter, their chocolate lab Alex, and mischievous but friendly cat, Beau.



**BREAK OUT SESSION 3**  
**Day 2 - 01:15 - 02:15**

**Deer I**

*"Compliant Volunteer Programs  
Through Recruitment &  
Engagement Post-Pandemic"*

**BREAK OUT SESSION 2**  
**Day 2 - 02:30 - 03:30**  
**Bear Room**

*"Early Engagement in Bereavement Care:  
Supporting Grieving Patients & Families"*





## Dr. Christine Bridges

M.D.

Dr. Christine Bridges grew up in Kentucky and Oklahoma, pursuing a college degree at Loyola University Chicago before returning to Oklahoma for medical school and residency training in Family Medicine at the University of Oklahoma.

After several years as an attending she decided to pursue a fellowship in Hospice and Palliative Medicine at the University of Louisville. Since completing her fellowship she has served in community based palliative medicine, hospice medical direction, palliative oncology, and has served as faculty and mentor for students, residents, and fellows.

Dr. Bridges strives to transform the experience of chronic illness for patients and families in all the works she does. She serves on the board of Oklahoma Hospice and Palliative Care Association and as state representative to the Coalition to Transform Advanced Care. Narrative medicine is one of Dr. Bridges's passions and she enjoys writing and publishing works reflecting on her professional and personal experiences. She is working to share her love of travel with her three year old son, golden retriever, and wonderful husband.



## Rev. Kate Pyle

M.Div.

Born and raised among the corn and soybean fields of Central Illinois, Kate has moved around the country at various stages of her adult life. She received her bachelor's degree from the University of New Mexico in 2002 and then moved to New York City to work for an international NGO. In 2006, she began graduate studies at Harvard Divinity School in Cambridge, MA, earning a Master of Divinity in 2010. While there, Kate found her calling in chaplaincy and returned to Central Illinois to complete Clinical Pastoral Education (CPE) residency training at Advocate BroMenn Medical Center in Bloomington-Normal.

After CPE, Kate worked for several years as the Family Liaison at a public elementary school while also serving as pastor of a local church and working toward ordination in the Presbyterian Church (USA). In 2018, Kate was officially approved for ordination and began searching for work as healthcare chaplain. Since August of that year, Kate has worked at Hosparus Health in Louisville, Kentucky as a hospice and palliative care chaplain, primarily with their pediatric program Kourageous Kids. Kate currently lives in Louisville with her husband and their two cats.



**APN** Healthcare, Inc.



**BREAK OUT SESSION I**  
**Day 2 - 03:30 - 04:30**  
**Sequoyah I**

*"More than the Sum of Its Parts:  
Getting the Most from Your Palliative  
Interdisciplinary Team"*





Thank You, Sponsors!

